

Terms and Conditions – S.A Packers and Movers

Welcome to S.A Packers and Movers. By booking or using our services, you agree to the following terms and conditions. Please read them carefully before proceeding.

1. Service Overview

S.A Packers and Movers provides packing, moving, loading, unloading, and transportation services for residential and commercial relocations within India.

2. Booking & Payments

All bookings must be confirmed at least 24 hours in advance.

A minimum of 50% advance payment is required for confirmation.

Remaining balance must be paid before unloading at the destination.

Payments can be made by cash, UPI, bank transfer, or online payment gateways.

3. Quotation & Pricing

All quotations are estimated based on information provided and subject to change after site inspection or item verification.

Additional charges may apply for:

Stairs (no lift)

Long walking distance

Bulky or fragile items

Tolls, parking, or taxes

4. Customer Responsibilities

Ensure proper labeling and separation of valuable or fragile items.

Declare all high-value items prior to packing.

Keep all important personal belongings (documents, jewellery, cash, etc.) with you.

Notify us in case of any changes to date/time or address at least 12 hours in

advance.

5. Delays & Cancellations

We are not responsible for delays caused by traffic, weather, natural calamities, strikes, or other unavoidable circumstances.

Cancellations made:

24+ hours in advance: Full refund of advance.

Less than 24 hours: Advance is non-refundable.

6. Liability & Damages

We take utmost care during handling. However, in case of any damage:

Claims must be reported within 12 hours of delivery.

Compensation, if applicable, will be limited to a maximum of ₹5000 or the declared value, whichever is lower.

We are not liable for:

Pre-existing damage

Electrical or electronic malfunction

Items not packed by our team

7. Prohibited Items

The following items will not be transported:

Liquids, flammable materials, explosives

Perishable food items

Illegal or contraband substances

Pets or animals (unless agreed separately)

8. Insurance

We offer basic transit insurance upon request.

Customers are encouraged to take comprehensive insurance for valuable items.

9. Dispute Resolution

Any disputes arising out of our service will be subject to the jurisdiction of [Your City/State] courts only.